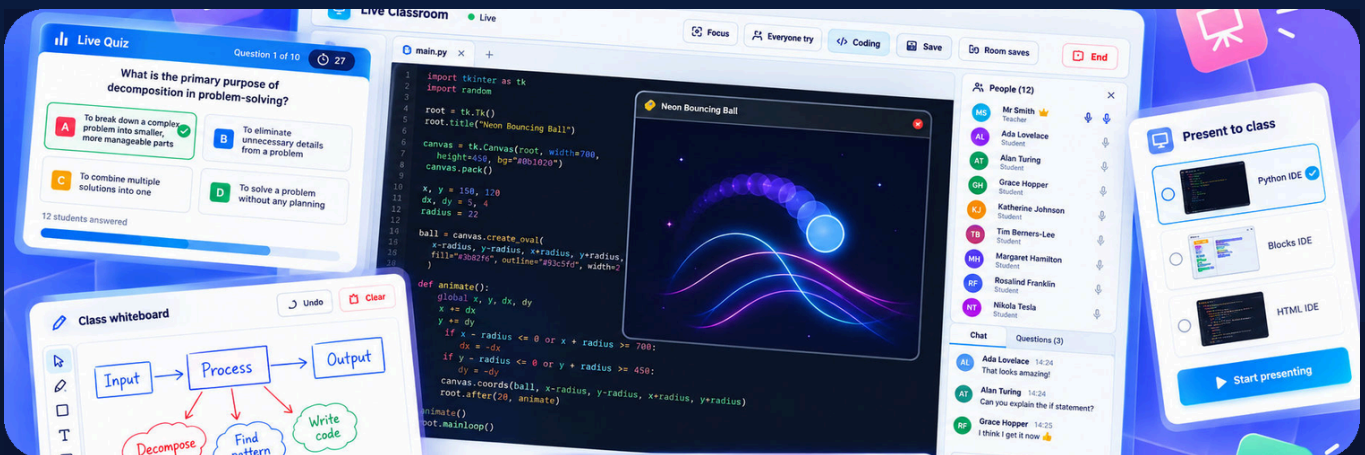




COMPUTER SCIENCE UK

THE CUSTOMER TRANSITION GUIDE

Your next chapter with CSUK One — a clear, practical guide to memberships, school access, classes, student progress and moving forward with confidence.



ONE CONNECTED PLATFORM. A THOUGHTFUL TRANSITION.

For existing and returning Computer Science UK customers

THE BIG PICTURE

What is changing?

A carefully managed move from separate platforms to one connected experience.

CSUK One brings together learning, coding, assessment and teaching tools previously spread across CSUK:Teacher, ReviseCS, Coder and Academy.

THIS IS A TRANSITION, NOT A SWITCH-OFF

Existing CSUK platforms are planned to remain available alongside CSUK One during the transition. Around a year of parallel running has been considered, but this is not a guaranteed retirement date.



Your membership matters

Eligible active legacy memberships are intended to unlock equivalent areas of CSUK One.

New ways to access

Schools can choose packs; independent learners, home educators and tutors have tailored options.



ACCESS AND MEMBERSHIP

How your access carries over

The aim is to honour existing entitlements, not charge twice for equivalent access.

CSUK:Teacher

Active Teacher memberships are expected to unlock corresponding teaching resources.

ReviseCS

Active ReviseCS memberships are expected to unlock GCSE learning and question-bank areas.

Coder / Coder+

Coding entitlements are intended to map to corresponding coding tools and challenges.

Academy

Relevant KS3 course entitlements are expected to map to CSUK One curriculum areas.

ONE SCHOOL, SHARED CAPABILITIES

Memberships and teaching access are designed to belong to the school. Teachers associated with that school can inherit appropriate capabilities, with colleague access managed through the school team.

Before buying anything new

Check your existing membership and available areas first. Exact entitlement mapping and edge cases can be confirmed in your account or with CSUK support.

GETTING STARTED

Your first steps

Explore CSUK One without disrupting your established teaching.

1

Sign in with your CSUK account

Use the account linked to your current membership.

2

Check your school and access

Review your school association, colleagues and unlocked areas.

3

Explore the workspace

Try courses, Code Studio, challenges, question banks and Daily Bytes.

4

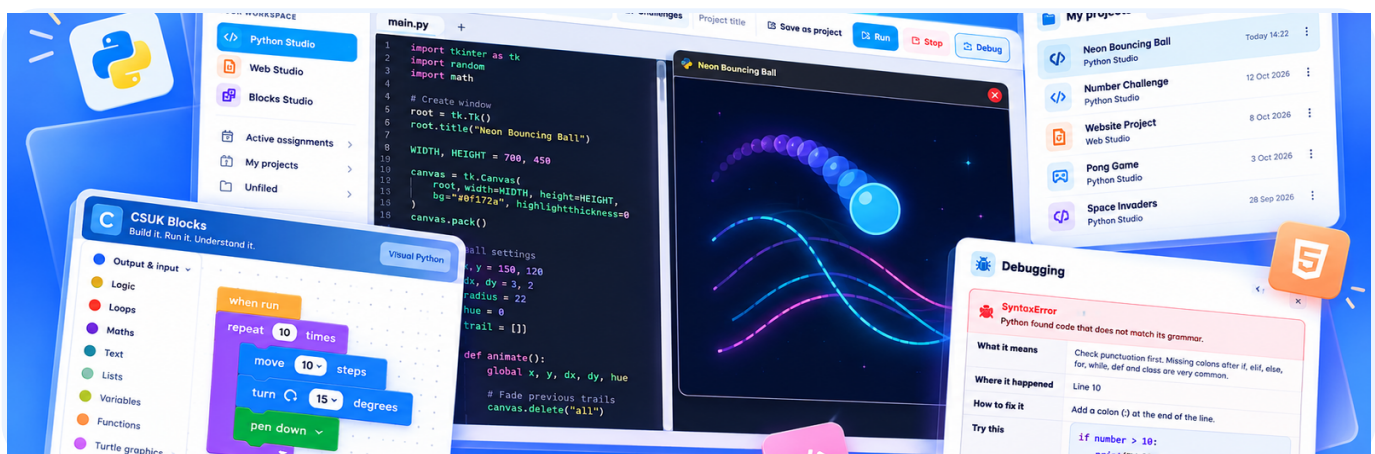
Set up or import classes

Create groups and enrol students; verify imported details.

5

Pilot with one class

Test logins, assignments, coding and reporting before expanding.



Tip: Keep your original classes available until your CSUK One pilot is working well.

STUDENT DATA

What happens to progress?

The key consideration when deciding when to switch learning and assessment workflows.

STUDENT PROGRESS DOES NOT AUTOMATICALLY TRANSFER

Legacy course completions, quiz attempts, assessment answers, marks and other student progress are not expected to carry over into CSUK One. Treat the new platform as a fresh learning record.



Keep records you need

Save legacy results, reports and evidence of learning.

Recreate or import groups

Rebuild enrolment and check imported class details.

Choose a natural handover

A new topic, unit or term is often easier.

Explain the change

Tell students where their existing and new work lives.

YOUR QUESTIONS

Transition questions answered

Straightforward guidance for existing and returning customers.

Will I lose access to my current platform?

Not immediately under the transition plan. Legacy services are intended to run in parallel; check notices for exact dates.

Do I need another membership?

Eligible active legacy memberships are intended to unlock equivalent capabilities. Check your entitlement first.

Can my colleagues use the new platform?

School-owned membership and team access let authorised colleagues share school entitlements.

Will my student marks and progress appear?

No. Legacy student progress is not expected to transfer automatically. Save any reports you need.

Can I move all my classes at once?

A small pilot is safer if assessments or coding work are already underway.

What if something looks wrong?

Contact CSUK with your account email, school name, membership and expected access.



READY WHEN YOU ARE

Your transition checklist

A simple plan to help you move confidently.

- ☐ Confirm your existing membership and CSUK One access.
- ☐ Check your school and colleagues are correctly associated.
- ☐ Choose a pilot class or natural new unit to begin with.
- ☐ Save legacy progress reports and assessment evidence.
- ☐ Set up or import groups, then verify student enrolment.
- ☐ Test courses, coding activities and assessment workflows.
- ☐ Explain the new sign-in and task location to students.
- ☐ Expand your use once your pilot is running smoothly.

NEED HELP WITH YOUR ACCOUNT?

Get in touch via csuk.io. Include your school name, account email and the legacy membership(s) you hold.